



a member of the Business Equity & Services Trust group

## BEST Broadband & Home Phone – “no lock-in contracts!!!”

BEST Telecom Broadband is perfect for a home users or small business wanting a fast, always on Internet connection at a competitive price, with the follow great features:-

- ADSL speeds up to 8 Mbps (download) and 384 Kbps (upload)
- Unlimited FREE email accounts
- FREE anti-spam/anti-virus on all email accounts
- FREE Static IP address
- Web hosting services available
- Unlimited uploads



### Option 1 - PAYG BROADBAND – ideal for light users

Plan	Included Downloads	Standalone Rate	Bundled Rate*
256/64 kbps	200 Mbytes	\$23.95	\$18.95
512/128 kbps	500 Mbytes	\$31.95	\$26.95
1536/256 kbps	1,000 Mbytes (1 GB)	\$61.95	\$56.95
512/512 kbps	1,000 Mbytes (1 GB)	\$71.95	\$66.95

Excess data above Included Downloads is billed at 15c per Mbyte, capped at \$150.

### Option 2 - FLAT RATE BROADBAND (SHAPED AFTER SET AMOUNT REACHED, NO EXCESS DATA) – ideal for medium to heavy users

Plan	Included Downloads	Standalone Rate	Bundled Rate*
256/64 kbps	15,000 Mbytes (15 GB)	\$39.95	\$34.95
512/128 kbps	25,000 Mbytes (25 GB)	\$49.95	\$44.95
1536/256 kbps	35,000 Mbytes (35 GB)	\$89.95	\$84.95
512/512 kbps	35,000 Mbytes (35 GB)	\$99.95	\$94.95
8192/384 kbps	35,000 Mbytes (35 GB)	\$139.95	\$134.95

### ALL PLANS

- All plans are shaped to 64/64Kbps once the following is reached
  - 256/64 – after 15 GB downloads
  - 512/128 – after 25 GB downloads
  - 512/512, 1536/256 or 8192/384 – after 35 GB downloads
- \$5 discount applies if the same phone line is bundled.
- \$149 activation applies for non-ADSL customers.
- \$49 activation applies for existing active ADSL1 users who’s ISP is in the Telstra rapid churn program.
- \$55 exit fee applies on termination of agreement (1 calendar month’s notice in advance is required in writing).
- \$20 speed change fee applies if changing to plans of a different speed.
- 12 hour idle session timeout applies.
- As our focus is on a *quality network for all users*, peer-to-peer and gaming traffic may be shaped or limited.

### \*BUNDLED PHONE PLANS (FOR DIRECT DEBIT CUSTOMERS & CREDIT CARD ONLY CUSTOMERS)

- Just add \$34.95 for home phone (+\$8 for business) to chosen plan, which includes 50 free calls within your local call area (excludes 13, 1300 & 1800 services).
- Excess local calls, 18c untimed, any time of the day; add \$9 to add an extra 50 calls (to 100) or \$18 (to 200, save \$9)
- Timed calls (STD and mobile), 18c connection fee, 18c per minute STD/18c per ½ minute mobile, low international rates 24x7